



*Kelapa Carrental*  
*Sea you soon!*

## Rental Terms and Conditions

### **Vehicle Condition:**

The renter accepts the condition of the vehicle at the time of signing the rental agreement.

### **Passenger Car:**

The vehicle is solely intended for use as a passenger car and may not be used for any other purpose.

### **Age:**

The minimum age of a driver is 23 years and must hold a valid driver's license. This age must be reached at the start of the rental (i.e., when picking up the car).

### **Driver's License:**

The renter or any other driver wishing to operate the rental vehicle must be present in person at the start of the rental period and present an original (not a copy) valid driver's license for the vehicle category for the entire rental period. Each driver must have held their license for at least 2 years.

### **Cancellation:**

The rental is for the period and rate agreed upon in the final reservation. Free cancellation is allowed up to 10 days before pickup. Cancellation on the pickup day, early return, or late pickup will result in the full rental fee being charged. Late return of the vehicle may result in a fine of XCG 150 per 2 hours.

### **Rental Price:**

Payment is due upon delivery. For long-term rentals, the first month must be paid at the start, subsequent months in advance on the first day of the month. Late payment incurs 10% monthly contractual interest. The rental company reserves the right to terminate the agreement at any time without court intervention.

### **Insurance:**

Cars older than 3 years have WA insurance (liability) supplemented to all-risk by the renter. Cars younger than 3 years have WA Casco Essential insurance.

**Damage:**

The renter must care for the vehicle properly and is liable for all damage, including theft. Each claim has a €500/XCG 1,000 deductible.

**Exclusions:**

Damage caused by gross negligence, misuse, racing, off-road, ignoring warning lights, driving under influence, or theft not reported immediately is fully the renter's responsibility.

**In Case of Accident:**

- Contact Curaçao Road Service (CRS, phone 9233) and cooperate fully.
- Notify traffic police if necessary (911).
- Inform the rental company immediately.
- Do not admit fault.
- Submit a complete CRS damage report within 24 hours.
- Ensure vehicle safety before leaving.
- If towing is required, call the rental company first; if unreachable, call roadside assistance.
- Provide all related documents to the rental company.

**Indemnity:**

The renter indemnifies the rental company for any damages or fines resulting from incidents during the rental period.

**Costs:**

All operational costs (fuel, oil, cleaning, tires, parking) are the renter's responsibility. Late payment incurs 10% monthly interest.

**Tires:**

Flat or damaged tires are the renter's responsibility. Replacement must be reported. Returning a vehicle with a flat (spare) tire incurs XCG 350.

**Fuel:**

Incorrect fuel costs are the renter's responsibility. The tank must be returned full.

**Cleaning:**

The vehicle must be returned reasonably clean and free of personal items. Cleaning fee XCG 100 if not. Smoking in the car is not allowed.

**Returning the Vehicle:**

Return to the location indicated by the rental company in the same condition as at the start.

**Obligations:**

Failure to comply results in automatic termination of the agreement and liability for damages.

**Transfer of Agreement:**

The rental or vehicle may not be transferred or sub-rented.

**Provisions:**

Invalid provisions do not affect the validity of the remaining terms.

**Curaçao Law:**

This agreement is governed by Curaçao law. All disputes will be settled exclusively by Curaçao courts.

**Acknowledgment by Renter (3 pages)**

Name, Date, Signature

Kelapa Carrental